

**Town of North Hero  
Water Department  
P.O. Box 38  
North Hero, Vermont 05474**

**Water Service  
Temporary Shut-off Policy**

The Water Board can consider granting or denying a request before the board to turn a customer's water off for a minimum of one annual water billing cycle. The customer must come before the board to ask for re-approval of this request annually. The Water Board will once again consider granting or denying the request.

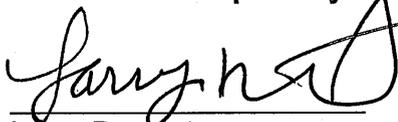
The customer will be billed automatically for the next year's bill unless the customer comes before the board and the board agrees to extend the shut-off for another year.

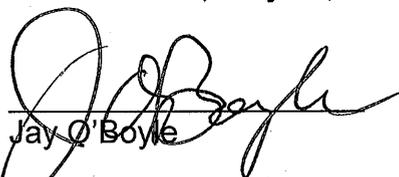
If the customer chooses to have the water service turned back on during a granted request by the board, they will owe the entire annual water bill.

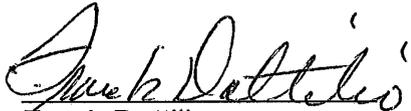
There will be a turn off an turn on fee charge.

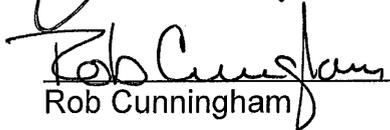
The Water Board has the ability to change this policy when deemed appropriate.

Adopted by the North Hero Water Board, July 23, 2012.

  
Larry Dupont

  
Jay O'Boyle

  
Frank Dattilio

  
Rob Cunningham

N/A  
Terry Schaefer