

TOWN OF NORTH HERO, VERMONT

PO Box 38
North Hero, Vermont 05474

Water Department ♦ Phone 802-372-6258 ♦ Fax 802-372-3806

REQUEST FOR ANNUAL/SEASONAL WATER CHANGE OF USE

A \$25.00 processing fee must accompany this form

Parcel ID: _____

Property Location (911):

Your 911 property number must be visible on your property.

Please identify your preferences regarding water use.

- Annual Water
 - Seasonal Water (Available April 15 to November 15)
- Call Town Office for current water user fees: 372-6926**

If seasonal water is selected you are required to submit a Seasonal User On/Off Selection Form.

Owner Name _____

Billing Address

Phone Number _____ Cell Number _____

E-Mail _____

Owner's Signature _____ Date _____

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Seasonal User – Turn On and Turn Off Selection

The following methods are listed for you to choose from; please check one:

- Owner will turn water on and off
- An agent (Plumber/caretaker) will turn water on and off
Name of Agent: _____
Agent's Phone Number: _____
- The NH Water Department, **with required notice**, will turn the water on and off

Owner:

Property ID Number (Tax Map Number): _____

Name: _____

North Hero Address: _____

Phone Number: _____

Email address: _____

NH Water Department turn on/off's are subject to the following conditions:

- 72 hour **notice** is required; **call 802-372-6258**
- Property owner or their designee must be available
- 911 number is clearly visible
- Weekday hours are Monday – Friday 7AM to 3PM, at no cost
- Weekend service, subject to availability, is billed at a \$100 flat fee and is during the hours of 8AM to Noon

The Town is held harmless when the PROPERTY OWNER has elected to turn on/off the water themselves or when utilizing a plumber/caretaker. The PROPERTY OWNER assumes all responsibility for damage to their property and the Town's curb stop.

The Town, **with required notice**, will turn on seasonal users after April 14th and turn off seasonal users no later than November 15th. The PROPERTY OWNER agrees to hold the Town harmless for any and all damage to the property when the water is turned on or off between the above dates.

All seasonal connections will be monitored. Any seasonal connection found not in compliance with the time frames will be shut-off.

Questions should be directed to: NH Water Department at 802-372-6258 or watersystem@northherovt.com

Owner Signature

Date

Town of North Hero

Water Department

PO Box 38

North Hero, VT 05474

www.northherovt.com

We would like to inform you of a new service the Town of North Hero – Water Department now offers as part of our commitment to providing and improving our service for our water users. The North Hero Water Board has enrolled with VT-ALERT, a Vermont state system for emergency notifications, which can be used to notify you in the event of **water safety issues** in the community. This is intended to help provide, along with other state mandated methods of communication, timely information regarding concerns with the water system.

To make the system work best for you, please provide contact information that will ensure the messages the Water Department sends out through VT-ALERT will reach you in a timely and effective manner. Email and text messages (sent to mobile phones) are the most efficient, but alerts can go out through voice calls as well.

****REMINDER: remember that voice calls could come at any time of day or night****

We anticipate our VT-ALERT notification system to be operational by late summer/early fall of 2016.

Return your contact information with your water payment, or via mail (PO Box 38) or email (townclerk@northherovt.com). Please call, 372-6926 ext.1, if you have any questions.

Sincerely,

North Hero Water Board

Print Name(s): _____

Physical (911) Address: _____

Text Message phone number w/ Carrier (mobile only): _____ - _____ - _____ Carrier: _____

Text Message phone number w/ Carrier (mobile only): _____ - _____ - _____ Carrier: _____

Email Address: _____

Email Address: _____

Voice or landline phone: _____ - _____ - _____

Voice or landline phone: _____ - _____ - _____

Authorized Signature:	Date:
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Please go to www.vtalert.gov for more information about the Vermont Alert program.

Telephone: 802-372-6926

Fax: 802-372-3806

Email: townclerk@northherovt.com