

Town of North Hero Water Department

**New Waterlines or Services**

All new waterlines are required to meet the following conditions:

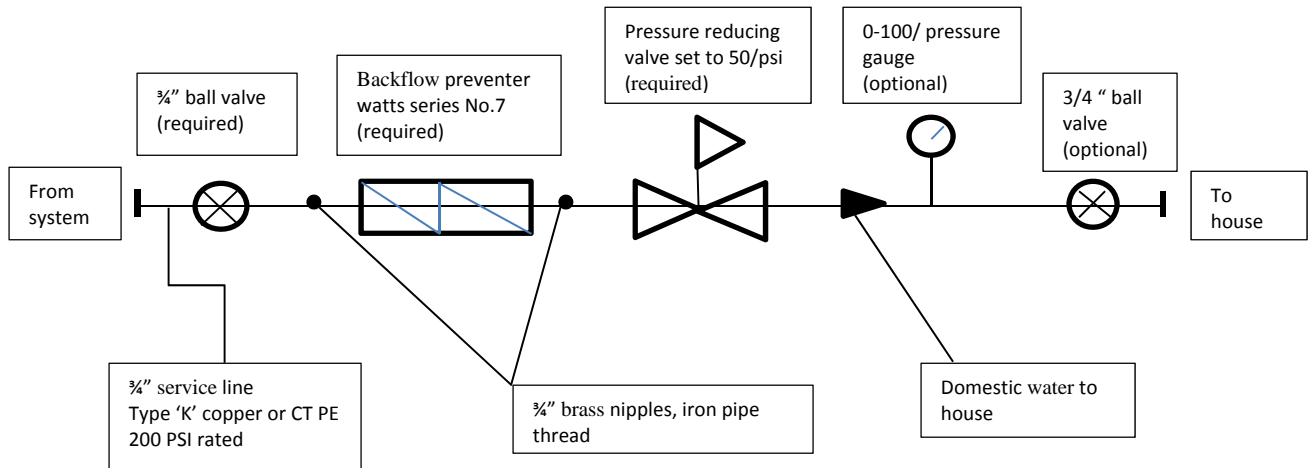
- 1) A drawing of service plans for the project must be submitted to the Town Office with a Water Service Agreement form.

Plans will include:

- I. Pipe size, type of pipe, and pressure rating.
  - II. Location of gate valves, curb stops, blow offs (with size) and thrust blocks.
  - III. Location of property lines, roads and applicable right of ways or easements. If the new main or service is on private property a legal easement must be deeded to the Town of North Hero.
  - IV. Name of overseeing engineer or a request to be overseen by the North Hero Water Department Operator.
- 2) Projects involving the installation of new water main lines will require a state permit.
  - 3) Project must be overseen by an engineer and/or the North Hero Water Department Operator.
  - 4) All costs including plans, installation, pressure test, a bacteria test and applicable North Hero Water Department Operator time (\$75.00 an hour) will be borne by project owner(s).
  - 5) A pressure test demonstrating appropriate pressure will be performed by an engineer or the North Hero Water Department Operator
  - 6) A bacteria test must be performed and passed by an engineer or the North Hero Water Department Operator. The water test results will be submitted to the North Hero Water Department Operator.
  - 7) Before water can be turned on:
    - a) The North Hero Water Department Operator will perform an inspection of the installed line to verify compliance with Water Department Policy.
    - b) Bacteria and pressure test results must be satisfactory.
    - c) Paper work verifying all of the above conditions have been met must be submitted to the North Hero Water Department Operator.

TYPICAL LINE SCHEMATIC YOUR WATER SERVICE MUST HAVE BEFORE THE WATER CAN BE TURNED ON

**Note: Your private plumber cannot turn the water on!**



Note:

1. New water mains will be C-900 PVC or PSI P.E.
2. New gate valves will be resilient wedge ANSI/AWWA C509 (open left)
3. New service connection will be double strap saddle S.S. type with C.C. threads
4. Curb stops located at edge of R.O.W. will be 1/4 turn ball valve (non-draining)

**Town of North Hero  
Water Service Agreement**

**Terms and conditions:**

- A. Construction of the proposed water service or water main is contingent upon receipt of applicable hook on fees and, if required, State approval of design of construction.
- B. Water service to any particular property is not guaranteed by this agreement. Any such decisions of serviceability shall be made exclusively by the North Hero Water Board.
- C. The water user is required to arrange and pay for the installation and connection of all service piping from the Town water main to the site of intended use. All corresponding installation costs are to be borne by the owner.
- D. Water shall be provided through a single service line or water main only for residential or commercial uses. Additional uses or a change in use shall result in revision of this contract and/or a change in fees.
- E. Water service shall be provided subject to the conditions of the Rules and Regulations as promulgated from time to time by the North Hero Water Board.
- F. In the case of connections to existing systems, such systems shall be upgraded to Town standards, prior to service being initiated by the Town. If such systems are not upgraded and do not meet Town standards the Town will not supply water. All maintenance and operational costs of privately owned lines will be borne by those served.

**Town of North Hero Water Department  
PO Box 38  
North Hero, VT 05474**

Revised as of October 1, 2013

**Beaulac Excavating LLC  
(802) 309-1161**

**Beaver Creek (Joe Poquette)  
(802) 372-4311**

**Irick Excavating  
(802) 796-3571**

**Island Excavating, Inc.  
(802) 372-4473**

**Jim Martin Excavating  
(802) 372-6231**

**Scandore Construction  
(802) 372-4613**

The above list provides the names and telephone numbers of contractors authorized by North Hero Water Board to install curb stops and water lines for the Town of North Hero water line. The use of any other contractor would need approval by the Water Board prior to installation.

Installation of the water line from the curb stop to dwelling is the choice of the property owner. The Water Department must inspect the water line installation prior to initiating water service. Please call the Water Department at (802) 372-6258 to arrange this inspection.



# TOWN OF NORTH HERO, VERMONT

PO Box 38  
North Hero, Vermont 05474

Water Department ♦ Phone 802-372-6258 ♦ Fax 802-372-3806

## Seasonal User – Turn On and Turn Off Selection

The following methods are listed for you to choose from; please check one:

- Owner will turn water on and off
- An agent (Plumber/caretaker) will turn water on and off  
Name of Agent: \_\_\_\_\_  
Agent's Phone Number: \_\_\_\_\_
- The NH Water Department, **with required notice**, will turn the water on and off

Owner:

Property ID Number (Tax Map Number): \_\_\_\_\_

Name: \_\_\_\_\_

North Hero Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Email address: \_\_\_\_\_

NH Water Department turn on/off's are subject to the following conditions:

- 72 hour **notice** is required; **call 802-372-6258**
- Property owner or their designee must be available
- 911 number is clearly visible
- Weekday hours are Monday – Friday 7AM to 3PM, at no cost
- Weekend service, subject to availability, is billed at a \$100 flat fee and is during the hours of 8AM to Noon

The Town is held harmless when the PROPERTY OWNER has elected to turn on/off the water themselves or when utilizing a plumber/caretaker. The PROPERTY OWNER assumes all responsibility for damage to their property and the Town's curb stop.

The Town, **with required notice**, will turn on seasonal users after April 14<sup>th</sup> and turn off seasonal users no later than November 15<sup>th</sup>. The PROPERTY OWNER agrees to hold the Town harmless for any and all damage to the property when the water is turned on or off between the above dates.

**All seasonal** connections will be monitored. Any seasonal connection found not in compliance with the time frames will be shut-off.

Questions should be directed to: NH Water Department at 802-372-6258 or [watersystem@northherovt.com](mailto:watersystem@northherovt.com)

\_\_\_\_\_  
Owner Signature

\_\_\_\_\_  
Date

**TOWN OF NORTH HERO  
WATER BOARD**

**WATER CONNECTION WORK SHEET**

PROPERTY OWNER(S) NAME \_\_\_\_\_

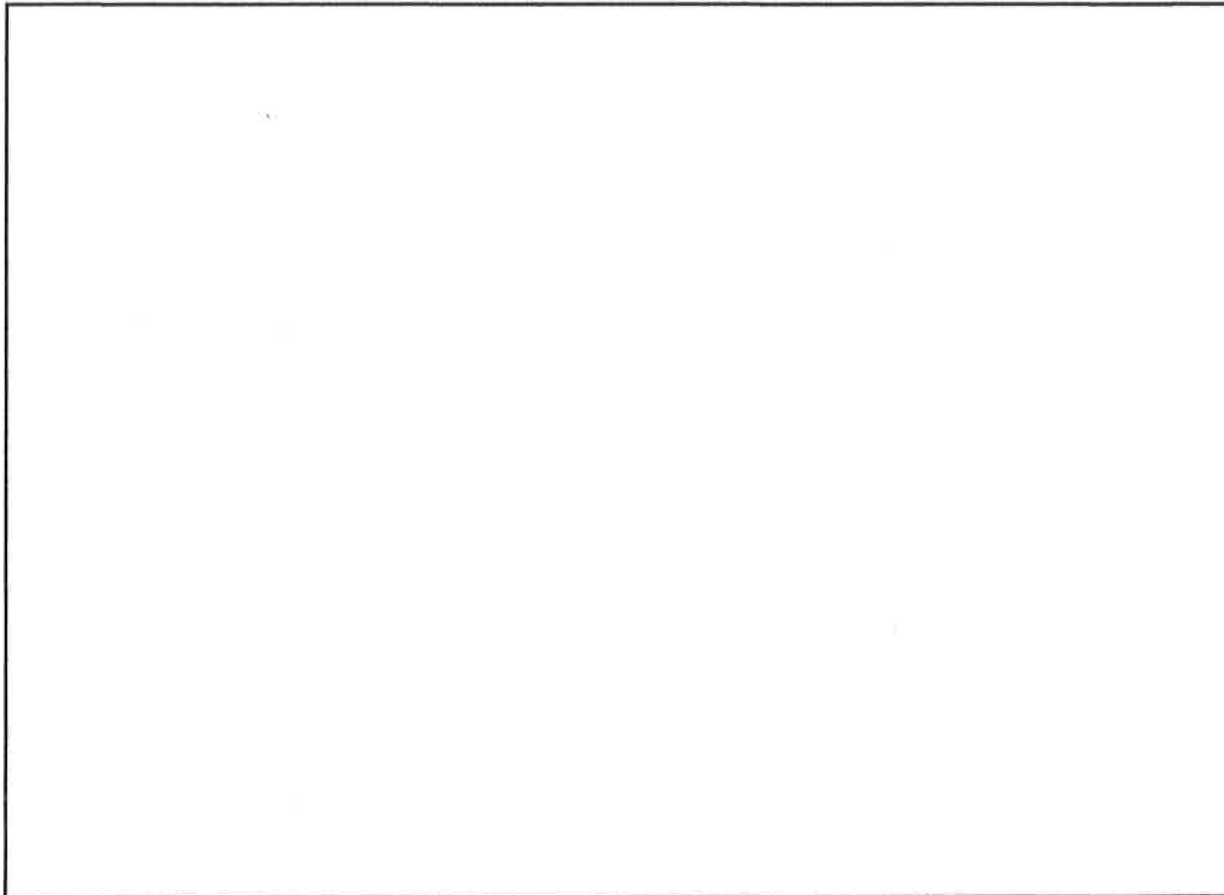
PROPERTY ADDRESS \_\_\_\_\_

DATE OF SUBMISSION \_\_\_\_\_

TOWN PARCEL ID# \_\_\_\_\_

WATER LINE INSTALLING CONTRACTOR \_\_\_\_\_

SHOW SCHEMATIC SKETCH OF PROPOSED CONNECTION  
INCLUDE PROPERTY LINES / STRUCTURES / EXISTING UTILITIES  
ATTACH ADDITIONAL DRAWINGS / INFORMATION AS NEEDED TO THIS FORM



**PROPOSED MATERIALS OF WATER CONNECTION**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**\*\*\*DEPARTMENT USE IN THIS SPACE \*\*\***

APPROVED

FURTHER DISCUSSION  
REQUIRED

OPERATOR  
SIGNATURE \_\_\_\_\_

DATE \_\_\_\_\_

# Town of North Hero

## Water Department

PO Box 38

North Hero, VT 05474

[www.northherovt.com](http://www.northherovt.com)

We would like to inform you of a service the Town of North Hero – Water Department offers as part of our commitment to providing and improving our service for our water users. The North Hero Water Board has enrolled with VT-ALERT, a Vermont state system for emergency notifications, which can be used to notify you in the event of **water safety issues** in the community. This is intended to help provide, along with other state mandated methods of communication, timely information regarding concerns with the water system.

To make the system work best for you, please provide contact information that will ensure the messages the Water Department sends out through VT-ALERT will reach you in a timely and effective manner. Email and text messages (sent to mobile phones) are the most efficient, but alerts can go out through voice calls as well.

**\*\*REMINDER: remember that voice calls could come at any time of day or night\*\***

Return your contact information with your water payment, or via mail (PO Box 38) or email ([townclerk@northherovt.com](mailto:townclerk@northherovt.com)). Please call, 372-6926 ext.1, if you have any questions.

Sincerely,

North Hero Water Board

Print Name(s): \_\_\_\_\_

Physical (911) Address: \_\_\_\_\_

Text Message phone number w/ Carrier (mobile only): \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ Carrier: \_\_\_\_\_

Text Message phone number w/ Carrier (mobile only): \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ Carrier: \_\_\_\_\_

Email Address: \_\_\_\_\_

Email Address: \_\_\_\_\_

Landline phone: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Landline phone: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Authorized Signature:	Date:
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Please go to [www.vtalert.gov](http://www.vtalert.gov) for more information about the Vermont Alert program.

Telephone: 802-372-6926

Fax: 802-372-3806

Email: [townclerk@northherovt.com](mailto:townclerk@northherovt.com)