

Town of North Hero Water Department

New Waterlines or Services

All new waterlines are required to meet the following conditions:

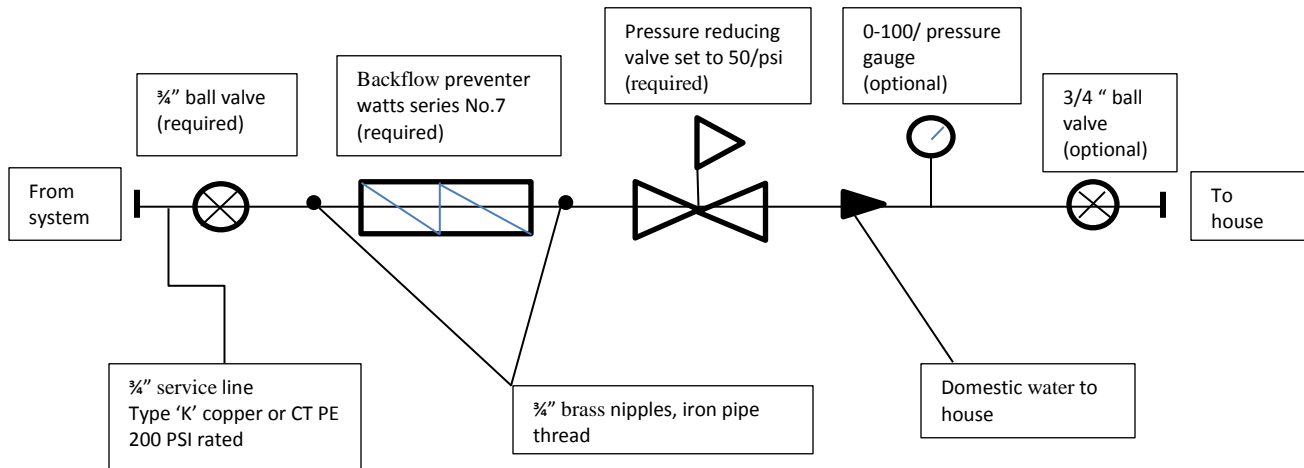
- 1) A drawing of service plans for the project must be submitted to the Town Office with a Water Service Agreement form.

Plans will include:

- I. Pipe size, type of pipe, and pressure rating.
 - II. Location of gate valves, curb stops, blow offs (with size) and thrust blocks.
 - III. Location of property lines, roads and applicable right of ways or easements. If the new main or service is on private property a legal easement must be deeded to the Town of North Hero.
 - IV. Name of overseeing engineer or a request to be overseen by the North Hero Water Department Operator.
- 2) Projects involving the installation of new water main lines will require a state permit.
 - 3) Project must be overseen by an engineer and/or the North Hero Water Department Operator.
 - 4) All costs including plans, installation, pressure test, a bacteria test and applicable North Hero Water Department Operator time (\$75.00 an hour) will be borne by project owner(s).
 - 5) A pressure test demonstrating appropriate pressure will be performed by an engineer or the North Hero Water Department Operator
 - 6) A bacteria test must be performed and passed by an engineer or the North Hero Water Department Operator. The water test results will be submitted to the North Hero Water Department Operator.
 - 7) Before water can be turned on:
 - a) The North Hero Water Department Operator will perform an inspection of the installed line to verify compliance with Water Department Policy.
 - b) Bacteria and pressure test results must be satisfactory.
 - c) Paper work verifying all of the above conditions have been met must be submitted to the North Hero Water Department Operator.

TYPICAL LINE SCHEMATIC YOUR WATER SERVICE MUST HAVE BEFORE THE WATER CAN BE TURNED ON

Note: Your private plumber cannot turn the water on!



Note:

1. New water mains will be C-900 PVC or PSI P.E.
2. New gate valves will be resilient wedge ANSI/AWWA C509 (open left)
3. New service connection will be double strap saddle S.S. type with C.C. threads
4. Curb stops located at edge of R.O.W. will be 1/4 turn ball valve (non-draining)

Property Owner/Contractor
Installation Requirement as of 8/27/2018

Effective immediately, all non-metallic (PVC, HDPE, etc.) lines installed are required to have tracer wire.

This includes new water mains (town or private), service lines, and other situations as deemed necessary.

- **Water mains are required to have tracer wire from valve box to valve box, when possible.**
- **Service lines are required to have tracing wire installed from the corporation to the curb box and from the curb box to the ball valve at the house.**

The tracing wire should be a #12 AWG Copper Clad Steel with a HDPE coating.

**Town of North Hero
Water Service Agreement**

Terms and conditions:

- A. Construction of the proposed water service or water main is contingent upon receipt of applicable hook on fees and, if required, State approval of design of construction.
- B. Water service to any particular property is not guaranteed by this agreement. Any such decisions of serviceability shall be made exclusively by the North Hero Water Board.
- C. The water user is required to arrange and pay for the installation and connection of all service piping from the Town water main to the site of intended use. All corresponding installation costs are to be borne by the owner.
- D. Water shall be provided through a single service line or water main only for residential or commercial uses. Additional uses or a change in use shall result in revision of this contract and/or a change in fees.
- E. Water service shall be provided subject to the conditions of the Rules and Regulations as promulgated from time to time by the North Hero Water Board.
- F. In the case of connections to existing systems, such systems shall be upgraded to Town standards, prior to service being initiated by the Town. If such systems are not upgraded and do not meet Town standards the Town will not supply water. All maintenance and operational costs of privately owned lines will be borne by those served.

**Town of North Hero Water Department
PO Box 38
North Hero, VT 05474**

Revised as of August 27, 2018

**Beulac Excavating LLC
(802) 309-1161**

**Beaver Creek (Joe Poquette)
(802) 372-4311**

**Irick Excavating
(802) 796-3571**

**Island Excavating, Inc.
(802) 372-4473**

**Jim Martin Excavating
(802) 372-6231**

**Scandore Construction
(802) 372-4613**

The above list provides the names and telephone numbers of contractors authorized by North Hero Water Board to install curb stops and water lines for the Town of North Hero water line. The use of any other contractor would need approval by the Water Board prior to installation.

Installation of the water line from the curb stop to dwelling is the choice of the property owner. The Water Department must inspect the water line installation prior to initiating water service. Please call the Water Department at (802) 372-6258 to arrange this inspection.

TOWN OF NORTH HERO, VERMONT

PO Box 38
North Hero, Vermont 05474

Water Department ♦ Phone 802-372-6258 ♦ Fax 802-372-3806

Water Service Agreement

Property Owner: _____

911 Address: _____ Parcel ID: _____

Billing Address: _____

Phone Number: _____ E-mail: _____

1. The Town agrees to connect the undersigned to the water system for the following use:

Residential Commercial

Number of Equivalent Residential Units (ERU's): _____

Water Line Size: _____

2. The undersigned agrees to pay a one-time hook-on fee for **each** ERU. Call the town clerk's office (372-6926) for current rates.

Connection Fee Paid: _____
Date Amount Town Office Verification

Contractor: _____

3. The undersigned also agrees to pay for yearly water use for the selected service period:

Annual (year round use)

OR

Seasonal Use (April 15 – November 15)

If seasonal water is selected you are **required** to submit a Seasonal User On/Off Selection Form

4. This agreement is subject to the terms and conditions attached hereto.

NOTICE: THIS IS A BINDING CONTRACT. YOUR SIGNATURE ON THIS AGREEMENT MEANS YOU ARE LIABLE FOR PAYMENT OF ALL SUMS DUE UNDER THIS AGREEMENT.

Signature: _____ Date: _____

TOWN OF NORTH HERO, VERMONT

PO Box 38
North Hero, Vermont 05474

Water Department ♦ Phone 802-372-6258 ♦ Fax 802-372-3806

Seasonal User – Turn On and Turn Off Selection

The following methods are listed for you to choose from; please check one:

- Owner will turn water on and off
- An agent (Plumber/caretaker) will turn water on and off
Name of Agent: _____
Agent's Phone Number: _____
- The NH Water Department, **with required notice**, will turn the water on and off

Owner:

Property ID Number (Tax Map Number): _____

Name: _____

North Hero Address: _____

Phone Number: _____

Email address: _____

NH Water Department turn on/offers are subject to the following conditions:

- 72 hour **notice** is required; **call 802-372-6258**
- Property owner or their designee must be available
- 911 number is clearly visible
- Weekday hours are Monday – Friday 7AM to 3PM, at no cost
- Weekend service, subject to availability, is billed at a \$100 flat fee and is during the hours of 8AM to Noon

The Town is held harmless when the PROPERTY OWNER has elected to turn on/off the water themselves or when utilizing a plumber/caretaker. The PROPERTY OWNER assumes all responsibility for damage to their property and the Town's curb stop.

The Town, **with required notice**, will turn on seasonal users after April 14th and turn off seasonal users no later than November 15th. The PROPERTY OWNER agrees to hold the Town harmless for any and all damage to the property when the water is turned on or off between the above dates.

All seasonal connections will be monitored. Any seasonal connection found not in compliance with the time frames will be shut-off.

Questions should be directed to: NH Water Department at 802-372-6258 or watersystem@northherovt.com

Owner Signature _____

Date _____

**TOWN OF NORTHERO
WATER BOARD**

WATER CONNECTION WORK SHEET

PROPERTY OWNER(S) NAME _____

PROPERTY ADDRESS _____

DATE OF SUBMISSION _____

TOWN PARCEL ID# _____

WATER LINE INSTALLING CONTRACTOR _____

SHOW SCHEMATIC SKETCH OF PROPOSED CONNECTION
INCLUDE PROPERTY LINES / STRUCTURES / EXISTING UTILITIES
ATTACH ADDITIONAL DRAWINGS / INFORMATION AS NEEDED TO THIS FORM

PROPOSED MATERIALS OF WATER CONNECTION

***DEPARTMENT USE IN THIS SPACE ***

APPROVED

FURTHER DISCUSSION
REQUIRED

OPERATOR
SIGNATURE _____

DATE _____

Town of North Hero

Water Department

PO Box 38
North Hero, VT 05474
www.northherovt.com

We would like to inform you of a service the Town of North Hero – Water Department offers as part of our commitment to providing and improving service for our water users. The North Hero Water Board has enrolled with VT-ALERT, a Vermont state system for emergency notifications, which can be used to notify you in the event of **water safety issues** in the community. This is intended to help provide, along with other state mandated methods of communication, timely information regarding concerns with the water system.

To make the system work best for you, please provide contact information that will ensure the messages the Water Department sends out through VT-ALERT will reach you in a timely and effective manner. Email and text messages (sent to mobile phones) are the most efficient, but alerts can go out through voice calls as well.

****REMINDER: remember that voice calls could come at any time of day or night****

Return your contact information with your water payment, or via mail (PO Box 38) or email (townclerk@northherovt.com). Please call, 372-6926 ext.1, if you have any questions.

Sincerely,

North Hero Water Board

Parcel ID#: _____ - _____ - _____ . _____

Print name(s): _____

Physical (911) Address: _____

Text Message phone number (mobile only): _____ - _____ - _____

Text Message phone number (mobile only): _____ - _____ - _____

Email Address: _____

Email Address: _____

Landline phone: _____ - _____ - _____

Landline phone: _____ - _____ - _____

Authorized Signature:	Date:
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Please go to www.vtalert.gov for more information about the Vermont Alert program